

COMMUNITY PROFILE
Chilliwack, British Columbia

INFRASTRUCTURE

Mobility

The largest providers for mobile telephone service are Telus Mobility (<https://www.telus.com/en/mobility/>), Rogers Canada (<https://www.rogers.com/home>), and Bell Canada (<https://www.bell.ca/>). Other companies that have gained a strong market share in the area include (but are not limited to) Fido (<https://www.fido.ca/>), Koodo (<https://www.koodomobile.com/>), and Virgin Mobile. (<https://www.virginmobile.ca/en/home/index.html>)

Media

Lower Mainland British Columbia is serviced by multiple media outlets, including Global BC (<https://globalnews.ca/bc/>), CTV (<https://bc.ctvnews.ca/>), CBC (<https://www.cbc.ca/news/canada/british-columbia>), City TV (<https://www.citytv.com/vancouver/>), as well as the Vancouver Sun (<https://vancouversun.com/>), the Province (<https://theprovince.com/>), and many other organizations. In Chilliwack, there are also several Chilliwack-specific media outlets.

Radio

- Star FM 98.3 (Rogers Media) (<https://www.starfm.com/>)
- 89.5 The Drive (CHWK-FM Fabmar Communications) (<https://www.895thedrive.com/>)
- Kiss Radio 107.5 (Rogers Media) (<https://www.kissradio.ca/>)

A number of FM stations are broadcast over cable service to provide maximum auditory quality.

Internet and TV

Internet and television service are predominantly available through cable (Shaw Cable (<https://www.shaw.ca/>)) and ADSL (Telus (<https://www.telus.com/en/>)). For more information, visit: www.shaw.ca (<https://www.shaw.ca/>) and www.telus.com (<https://www.telus.com/en/>). And as wireless services improve, internet services are being made available through mobility service providers.

Multiple satellite companies also provide satellite connections.

Telus (<https://www.telus.com/en/>) has committed a \$55M investment to the community by bringing Telus PureFibre (<https://www.telus.com/en/>) Network. The City and Telus are proud to partner on this project. Not only will homes have access to the fastest and most reliable internet technology via 100% fibre direct to their home, but business will also benefit by having access to the services and products they need to operate locally and compete globally.

Publications

- Chilliwack Progress (<https://www.theprogress.com/>): This local paper is published twice weekly (Wednesdays and Fridays).
- Real Estate Review: (<https://www.facebook.com/RealEstateReviewChilliwack>) This free local real estate advertiser is published weekly courtesy of the Chilliwack Progress.

Television

Chilliwack provides all the cable television services of a major centre.

By Road

Chilliwack is situated along the TransCanada Highway, connecting to Vancouver, the USA and Pacific Rim markets. Chilliwack is a popular truck stop for long haul trucks, as the city has no municipal tax on fuel. Chilliwack is home to about 60 national and local trucking firms, including 19 common carriers and 14 local terminals. In addition to a public bus transit system, the city also has an inter-urban bus service with Greyhound and the Fraser Valley Express (<https://www.bctransit.com/central-fraser-valley/schedules-and-maps/route-overview?route=66>).

By Air

Chilliwack Airport (YCW) (<https://www.chilliwackairport.ca/>) services an estimated 60,000 air movements annually. It can accommodate such heavy aircraft as the RCAF Hercules, but it primarily services pilot training and recreational flights from all around BC and south of the border.

For regional and international air travel, scheduled flights are available from Abbotsford International Airport (<https://www.abbotsfordairport.ca/>) (about 40 kms from Chilliwack) and Vancouver International Airport (<https://www.yvr.ca/en/passengers>) (about 100 kms from Chilliwack).

By Rail

Chilliwack has multiple train stops and is a major interchange point between CN Railway (<https://www.cn.ca/en/>) and Southern Railway of BC (<https://www.sryraillink.com/>), where loaded cars are redistributed for US destinations.

By Sea

Deep sea transportation is handled by Port Metro Vancouver (<https://www.portvancouver.com/>), which offers 28 deep-sea and domestic marine terminals, servicing containers, bulk, other commercial shipments, and several passenger cruise lines.

Car and truck transportation to Vancouver Island and the surrounding islands is provided by BC Ferries (<https://www.bcferrries.com/>), with two main ferry terminals at Tsawwassen and Horseshoe Bay.

There are also several tug boat companies that offer barge transportation along the Fraser River.

Energy

BC Hydro serves the electricity needs of the majority of all British Columbia’s residents, including Chilliwack. In the Lower Mainland, BC Hydro’ (<https://www.bchydro.com/index.html>)s hydroelectric facilities, generate over 4,900 gigawatt-hours (GWh) a year. BC Hydro (<https://www.bchydro.com/index.html>) provides an abundant and reliable source of clean energy at a lower cost than most major cites. Visit: BChydro.com. (<https://www.bchydro.com/index.html>)

FortisBC (<https://www.fortisbc.com/>) serves the natural gas needs of Chilliwack, as well as millions of other customers throughout BC. Fortis (<https://www.fortisbc.com/>) owns two liquefied natural gas storage facilities located in the Delta area and on Vancouver Island. Most homes in the area prefer to use gas for home and water heating as it is significantly less expensive than electricity or oil heating. Visit: FortisBC.com. (<https://www.fortisbc.com/>)

Sewer

The City of Chilliwack (<https://www.chilliwack.com/main/page.cfm?id=74>) provides sewer services to most of the urban and sub-urban areas. Much of the rural sector currently relies on septic tanks. To service the 18,000 properties within the municipal boundaries, the City has a Wastewater Treatment Plant, 47 sanitary pump stations, and 4 drainage pumping stations. To learn more, visit [chilliwack.com](https://www.chilliwack.com).

Water

Known for having some of the highest water quality in Canada, Chilliwack (<https://www.chilliwack.com/main/page.cfm?id=2260>) continues to work to maintain its superb clarity and taste. The City has implemented a comprehensive Groundwater Protection Plan (GPP), protecting the Sardis-Vedder Aquifer. Through a combination of quality monitoring, wellhead protection, pollution prevention, public education initiatives, as well as continuous updating and upgrading, Chilliwack maintains its superior water quality. The City has 17 water reservoirs, 8 drinking water production wells, and 13 potable water pumping stations. To learn more about water fees and regulation please see [chilliwack.com](https://www.chilliwack.com) (<https://www.chilliwack.com/main/attachments/attachView.cfm?attachID=1180>)

Waste

Recycling and waste reduction efforts remain a high priority in Chilliwack (<https://www.chilliwack.com/main/page.cfm?id=1260>). To divert garbage from going into the landfill, waste is divided into three parts: recyclable material, compostable material, and garbage.

The City provides curbside garbage and recycling collection services to all urban single-family households under a contract with Emterra Environmental (<https://www.emterra.ca/>). Participating households receive a quarterly bill for recycling and garbage collection on their City utility bill. Multi-family complexes will have the option to apply for participation. Rural areas are handled by private companies.